



PETCOSKY & SONS
PLUMBING, HEATING & A/C
 is Locally Owned/Operating For Over 30 Years
 421 Commerce Road • Vestal, NY 13850
 Telephone: 607-797-0160

PREFERRED CUSTOMER SERVICE AGREEMENT

PREPARED FOR:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Work Phone: _____

PEACE OF MIND AGREEMENT

BENEFITS

- Never Again Pay for a Fan Belt, Thermocouple, Hot Surface Ignitor or Contactor to be Replaced*
- Visual Inspection of the Water Heater During a Heating Maintenance
- 2 (Two) Year Warranty on All Repairs*
- Lowest Price Possible on Repairs
- Priority Scheduling Services

* With Active Peace of Mind Agreement

CLEAN & INSPECT AGREEMENT

BENEFITS

- Priority Scheduling Services
- Lowest Price Possible on Repairs

Description	Quantity	Each	Amount
GAS FURNACE/BOILER			
AIR CONDITIONING			
HUMIDIFIER			
AIR FILTRATION SYSTEM			
		TOTAL	

Coverage to be:

From: _____ To: _____

I have read and understand the coverage provided by the service agreement as stated on this form and agree to the terms by signing below.

Customer Signature: _____ Date _____

HEATING

PEACE OF MIND

- A Fiber Optic Camera Inspection will be performed for an internal view of the heat exchanger
Why? Dangerous Carbon Monoxide fumes can be emitted from a cracked heat exchanger
- The entire accessible gas line will be inspected
Why? Undetected gas leaks can be dangerous
- A gas pressure test will be performed
Why? If the pressure is set incorrectly it can cause premature failure of the heat exchanger
- The burners will be cleaned
Why? Dirty burners can cause incomplete combustion
- The blower motor will be lubricated if required
Why? Operates efficiently and prevents premature failure
- The thermostat will be checked and calibrated as required
Why? Improperly calibrated thermostats can increase operating costs
- The pilot will be cleaned and adjusted as necessary
Why? An insufficient pilot can be easily extinguished and cause furnace to shut down
- The flame sensor will be cleaned
Why? A dirty flame sensor will not allow furnace to function

- The thermocouple or hot surface ignitor will be inspected and replaced if necessary
Why? A defective thermocouple or hot surface ignitor will cause a no heat situation
- The fan belt will be inspected and replaced if necessary
Why? A worn fan belt will break and the furnace will not operate
- The standard size filter will be replaced with a high efficient pleated filter
Why? A plugged filter can cause an after hours service call
- A visual inspection will be performed on the water heater

CLEAN & INSPECT

(Includes all of the above benefits EXCEPT)

- The entire accessible gas line will be inspected, CLEAN & INSPECT WILL INCLUDE an inspection on the gas line from the furnace shut-off valve to the burners
- The thermocouple or hot surface ignitor will be replaced if necessary, CLEAN & INSPECT WILL INCLUDE an inspection of the thermocouple or hot surface ignitor
- The fan belt will be inspected and replaced if necessary, CLEAN & INSPECT WILL INCLUDE an inspection of the fan belt
- A visual inspection will be performed on the water heater

COOLING

PEACE OF MIND

- The condenser coil will be chemically cleaned
Why? A dirty condenser coil will substantially increase the operating costs
- The refrigerant charge will be recorded and adjusted to two pounds if needed
Why? A improper refrigerant charge could cause severe damage to the cooling system
- The condensate drain will be inspected and cleared of any blockage
Why? A drainage problem can cause severe water damage to your home
- The controls, wiring and safeties will be inspected
Why? Loose connections and worn contacts can lead to motor/compressor failure.
- A resistance test of your compressor will be performed with a megohmmeter
Why? Early detection of system failure prior to a no cooling service call
- The thermostat will be checked and calibrated as required
Why? Improperly calibrated thermostats can increase

- operating costs
- The standard size filter will be replaced with a high efficient pleated filter
Why? A plugged filter can cause an after hours service call
- The contactor will be inspected and replaced if necessary
Why? A defective contactor will cause a no cooling service call and can cause compressor failure

CLEAN & INSPECT

(Includes all of the above benefits EXCEPT)

- The condenser coil will be chemically cleaned, CLEAN & INSPECT WILL INCLUDE a visual inspection of the condenser coil only
- The refrigerant charge will be recorded and adjusted up to two pounds if needed, CLEAN & INSPECT WILL INCLUDE the refrigerant charge to be checked and recorded
- The contactor will be inspected and replaced if necessary, CLEAN & INSPECT WILL INCLUDE a visual inspection of the contactor

TERMS

PFICOSKY & SONS Shall Not Be Responsible For The Following:

- Damage or repairs resulting from a lack of periodic maintenance and servicing, faulty installation, abuse or misuse, improper servicing unauthorized alteration, or improper operation
- Loss, damage, repairs or maintenance required as a result of water, hail, theft, earthquake, riot, winds, fire, lightning, accidents, corrosive atmosphere or other conditions beyond our control
- Failure to operate due to, but not limited to, voltage conditions, blown fuses, open circuit breakers, or other damage due to the inadequacy or interruption of electrical service
- Identification, abatement, encapsulation, or removal of any material containing asbestos
- Services made mandatory by change in federal, state, or local regulations
- The refinishing of surfaces or drains external to the equipment
- This agreement is transferrable to a new home owner; either party has a right to cancel prior to the expiration date noted on the front of this agreement.